

# Midstate Messenger

MIDSTATE COMMUNICATIONS COOPERATIVE

October 2026



## South Dakota State High School Activities Are Here!

Cheer on South Dakota's talented student-athletes and performers from the comfort of home! Tune in to Midstate TV Channel 243 for these upcoming state events:

October 17 – State Soccer  
October 23 & 24 – State Cheer & Dance  
October 31 – All-State Chorus & Orchestra

Visit [SDHSAA.com](http://SDHSAA.com) for schedules and additional event information.

## Important Dates

**October 1** - 74<sup>th</sup> Annual Meeting  
Doors open at 5:30 PM

**October 5** - Disconnect of all accounts with a 30-day balance

**October 12** - Offices Closed

**October 20** - Bills due by 12:00 PM

**October 30** - November bills are mailed out and due November 20th by 12:00 PM

**HAPPY HALLOWEEN**



October is Cybersecurity Month, and a little caution can go a long way online. Scammers are getting smarter, so keep these tips in mind to stay one step ahead:

- **Think before you click.** Before you click any link, pause for 9 seconds. Look carefully at the sender's email address. Does it look legit? If unsure call the sender before you click any link in an email.
- **Protect your data.** You wouldn't go on vacation and hand the keys of your house to a stranger, do not reply to an email and give them your username or password. Make sure you use strong passwords and if available multi-factor authentication.
- **Stay up to date.** Install software updates and be careful what you share online.

At Midstate Communications, we're proud to keep our community connected and help our neighbors stay safe.

## A Fresh Look for Our Chamberlain Office

Our Chamberlain office recently received a fresh new look with updated exterior signage, new window graphics and a cleaner, more modern appearance.

From fiber Internet and phone service to TV, computer sales and local support, the updated exterior gives customers a quick look at the many ways Midstate serves the surrounding communities. With the new illuminated sign, our Chamberlain office is easier to spot day or night, while the same friendly Midstate team remains ready to help inside.



The Chamberlain office before the recent exterior upgrades.



New signage and window graphics give our office a fresh look.



The new Midstate sign lights up Chamberlain's Main Street after dark.

# What it Means to be a Co-op Member



## Local. Trusted. Yours.

October is Co-op month. Being part of a cooperative means your communications company works differently.

**Local:** Decisions are made by people who live and work in the communities we serve. Our board members are your neighbors, and our employees shop at the same stores, attend the same events and send their children to local schools. We understand the needs of rural South Dakota because we call it home, too.

**Trusted:** Midstate is accountable to its members—not outside shareholders. That allows us to focus on reliable service, long-term improvements and investments that will benefit our communities for years to come. When you call or need help, you are reaching a local team that knows the area and cares about getting things right.

**Yours:** As a cooperative member, you have a voice. Members elect the board of directors, may attend the annual meeting, and share in the cooperative's success through capital credits. Midstate also gives back through scholarships, sponsorships to our communities, and support for local organizations and events.

Midstate was created to bring telephone service to rural homes that other companies had passed over. Today, 74 years later, fiber internet continues that same mission—connecting our communities with decisions made here, for the people who live here.

That is what it means to be part of a cooperative: **Local. Trusted. Yours.**

## Taking Steps Toward Wellness

Midstate employees took to the streets of Kimball after work on September 16<sup>th</sup>, for an FRS 5K Walk. With perfect weather and a brisk pace, the group enjoyed a great evening getting in some steps, fresh air and time outside the office.



The 5K was part of Midstate's employee wellness program, which encourages staff to stay active and participate in wellness activities throughout the year. Events like this give employees a chance to focus on healthy habits while also enjoying a little friendly camaraderie along the way.

After completing the walk, the group wrapped up the evening with a well-earned meal at Club Vega. It was a fun way to spend time together and get moving.



Our  
CO-OP Builds  
**COMMUNITIES**

Help us celebrate Co-op Month in October ►



WE'LL PAY  
YOU \$20  
TO PAY US VIA  
**AutoPay**

## **CHOOSE PAPERLESS BILLING ALONG WITH AUTO BANK OR AUTO CREDIT CARD AND GET A ONE-TIME \$20 BILL CREDIT\***

Now's the time to switch to Midstate Communications paperless billing, which means you'll receive your statements via email rather than "snail mail."

With auto bank or auto credit card and paperless billing, you'll have one less bill in your mailbox each month, less clutter on your kitchen counter, and receive a recurring \$1.50 credit every month on your invoice! Plus, you'll help us use less paper and save some trees.

- 1. Complete and return the auto bank or auto credit card form on the back of this sheet.**
- 2. Go to [estatement.midstatesd.net](http://estatement.midstatesd.net) to set up eBill**
- 3. Once logged in, click on SETTINGS.**
- 4. At the top click on GENERAL.**
- 5. Choose WEB BILL ONLY and we will set up your \$1.50 monthly discount and give you a one-time \$20 discount!**



*\*12 month eBill commitment required.*

**MIDSTATE COMMUNICATIONS, INC**  
**Customer Authorization for Direct Payment via ACH or Credit Card**

Direct Payment via ACH is the transfer of funds from a consumer account for the purpose of making a payment. If you wish to have your account set up on Direct Payment from your Bank Account or Credit Card, please complete the Authorization form below and return to: Midstate Communications, Inc. PO Box 48 Kimball, SD 57355.

Name \_\_\_\_\_ Account # \_\_\_\_\_

CHECK ONE:    ☐ New Payment    ☐ Change Information    ☐ Cancel Auto Bank/Auto Credit Card

I (we) agree that the authorized MONTHLY debit date will be as elected:   ☐ 4<sup>th</sup>    ☐ 10<sup>th</sup>    ☐ 19<sup>th</sup>

I(we) understand that this is a recurring entry request and that debits will occur at substantially regular intervals, as chosen above, without further affirmative action by the receiver.

**AUTOMATIC BANK WITHDRAWAL:**

CHECK ONE:    ☐ Checking Account    ☐ Savings Account

Depository (Bank) Name: \_\_\_\_\_ Routing Number: \_\_\_\_\_

Name on Account: \_\_\_\_\_ Account Number: \_\_\_\_\_

*\*Please enclose a personalized **VOIDED CHECK** or an account verification letter from your financial institution containing their letterhead.*

**AUTOMATIC CREDIT CARD WITHDRAWAL:**

CHECK ONE:    ☐ VISA    ☐ MASTERCARD    ☐ DISCOVER    ☐ AMERICAN EXPRESS

Credit Card Number: \_\_\_\_\_ Exp. Date: \_\_\_\_\_ CVV # \_\_\_\_\_

*\*I agree to inform Midstate when my card expires and provide them with a new card number and updated expiration date.*

I (we) authorize Midstate Communications, Inc. to electronically debit my(our) account and, if necessary, to electronically credit my(our) account to correct erroneous debits to the account listed above. I(we) agree that ACH transactions I (we) authorize comply with all applicable laws.

I(we) agree that the authorized debit amount will be: The balance due on the account on the elected debit date stated above.

I (we) understand that this authorization will remain in full force and in effect until I (we) notify Midstate Communications, Inc., in writing, that I (we) wish to revoke this authorization. I (we) understand that Midstate Communications, Inc. requires a minimum of five business days prior notice to cancel this authorization.

Customer(s) Printed Name(s): \_\_\_\_\_

Customer(s) Signature(s): \_\_\_\_\_ Date: \_\_\_\_\_

Go PAPERLESS?   ☐ YES    ☐ NO

If yes, please go to [www.midstatesd.net](http://www.midstatesd.net) – Click on My Bill Pay – Sign up for Estatement. You will need your latest invoice with the account number and the amount due. Once signed up, you will need to change your invoice preference to WEB BILL ONLY. Click on SETTINGS and at the top click on GENERAL. Choose to receive “Web bill only” Once your sign up is complete, you will begin to receive a \$1.50 per month discount on your bill!