

Midstate Messenger

MIDSTATE COMMUNICATIONS COOPERATIVE

September 2026



SoDak Circuit is back! Gamers of all ages are invited to the Sioux Falls Convention Center on Saturday, September 12, for a free day of gaming, competition and fun. Midstate Communications is proud to join SDN Communications and its member companies in supporting this growing South Dakota gaming event. Whether you're ready to compete or just want to check out the action, visit SoDakCircuit.com to learn more and get ready for game day!

Important Dates

September 5 - Disconnect of all accounts with a 30-day balance

September 7 - **Offices Closed**

September 20 - Bills due by 12:00 PM.

September 30 - September bills are mailed out and due October 20th by 12:00 PM

October 1 - **74th Annual Meeting**
Doors open at 5:30 pm



Make plans to join us for this year's Midstate Communications Annual Meeting of Cooperative Members! We'll kick off the evening with a free meal, followed by the Annual Meeting where you'll hear updates about Midstate and the operations of your Cooperative. The fun doesn't stop when the meeting ends! Stick around for cash BINGO, great door prizes and plenty of chances to win. Bring the family and join your friends and neighbors for a fun evening with Midstate. We look forward to seeing you there!



Travis Gant
District 4

Gant Appointed to Serve on Midstate Board

Following the passing of longtime Board President Bob Creasey, the Midstate Communications Board of Directors appointed Travis Gant to fill the vacant position at the August 24th meeting. He will serve through October 1, 2027.

Travis is a Crop Insurance Agent with BankWest Insurance, serving customers from the Geddes, Armour, Tripp and Delmont offices. He also operates his family farm west of Geddes with his dad and owns and operates a pheasant hunting business throughout the fall and winter months.

When asked what impact he hopes to make during his time on the Board, Travis said he wants to continue the common-sense thinking that Bobby brought to Midstate. "I hope to help Midstate Communications protect long-term value over short-term optics and make sure we continue serving the best interests of the small communities that rely on us."

Outside of work, Travis enjoys hunting and fishing, is an avid poker player and has played amateur baseball throughout his life. Travis and his fiancée, Jes, are raising two children, Taylee, 14, and Truett, 5.

Midstate Communications welcomes Travis to the Board of Directors and appreciates his willingness to serve our Cooperative, its members, and the communities we call home.

Low Income Assistance Available to Telephone & Broadband Subscribers

Midstate Communications is authorized to offer Lifeline assistance to our customers. The Lifeline Universal Service Program is a government-supported program available to qualified, low-income consumers and offers a discount for eligible telephone and bundled Internet service meeting the minimum standards. If you subscribe to telephone service only, you may be eligible to receive the monthly Lifeline discount of \$5.25.

Lifeline discounts can be applied to either stand-alone internet service or bundled packages that include both telephone and internet services. If you qualify, you may be eligible to receive the maximum Lifeline discount, which is currently \$9.25.



If you move your monthly Lifeline discount to another provider, it will generally require that you agree to not transfer your Lifeline benefit again to another provider for twelve months. There are certain exceptions to this requirement.

Tribal Lifeline/Link-Up

The Tribal Lifeline program provides a reduction in monthly charges to telephone or bundled Internet service to customers who live on tribal lands and are currently receiving benefits from a qualifying public assistance program. Eligible subscribers may be eligible for additional discounts up to \$34.25.

The Tribal Link-Up program provides a reduction in connection charges to telephone customers who live on tribal lands and are currently receiving benefits from a qualifying assistance program.

How to Qualify for a Lifeline Discount:

You may qualify for Lifeline assistance if you participate in any ONE of these government benefits programs:

- Supplemental Nutrition Assistance Program
- Supplemental Security Income
- Medicaid
- Federal Public Housing Assistance
- Veteran's Pension and Survivors Benefit Program
- Income Below the Federal Poverty Guidelines

If residing on tribal land the following eligibility criteria is also available to be utilized:

- Bureau of Indian Affairs General Assistance
- Tribally-administered Temporary Assistance for Needy Families
- Food Distribution on Indian Reservations
- Head Start

TWO WAYS TO APPLY

- **APPLY ONLINE** – Find the online application at www.lifelinesupport.org
- **APPLY AT MIDSTATE** – Stop in our Kimball or Chamberlain offices during business hours.



WE'LL PAY
YOU \$20
TO PAY US VIA
AutoPay

CHOOSE PAPERLESS BILLING ALONG WITH AUTO BANK OR AUTO CREDIT CARD AND GET A ONE-TIME \$20 BILL CREDIT*

Now's the time to switch to Midstate Communications paperless billing, which means you'll receive your statements via email rather than "snail mail."

With auto bank or auto credit card and paperless billing, you'll have one less bill in your mailbox each month, less clutter on your kitchen counter, and receive a recurring \$1.50 credit every month on your invoice! Plus, you'll help us use less paper and save some trees.

- 1. Complete and return the auto bank or auto credit card form on the back of this sheet.**
- 2. Go to estatement.midstatesd.net to set up eBill**
- 3. Once logged in, click on SETTINGS.**
- 4. At the top click on GENERAL.**
- 5. Choose WEB BILL ONLY and we will set up your \$1.50 monthly discount and give you a one-time \$20 discount!**



**12 month eBill commitment required.*

MIDSTATE COMMUNICATIONS, INC
Customer Authorization for Direct Payment via ACH or Credit Card

Direct Payment via ACH is the transfer of funds from a consumer account for the purpose of making a payment. If you wish to have your account set up on Direct Payment from your Bank Account or Credit Card, please complete the Authorization form below and return to: Midstate Communications, Inc. PO Box 48 Kimball, SD 57355.

Name _____ Account # _____

CHECK ONE: ☐ New Payment ☐ Change Information ☐ Cancel Auto Bank/Auto Credit Card

I (we) agree that the authorized MONTHLY debit date will be as elected: ☐ 4th ☐ 10th ☐ 19th

I (we) understand that this is a recurring entry request and that debits will occur at substantially regular intervals, as chosen above, without further affirmative action by the receiver.

AUTOMATIC BANK WITHDRAWAL:

CHECK ONE: ☐ Checking Account ☐ Savings Account

Depository (Bank) Name: _____ Routing Number: _____

Name on Account: _____ Account Number: _____

Please enclose a personalized **VOIDED CHECK or an account verification letter from your financial institution containing their letterhead.*

AUTOMATIC CREDIT CARD WITHDRAWAL:

CHECK ONE: ☐ VISA ☐ MASTERCARD ☐ DISCOVER ☐ AMERICAN EXPRESS

Credit Card Number: _____ Exp. Date: _____ CVV # _____

**I agree to inform Midstate when my card expires and provide them with a new card number and updated expiration date.*

I (we) authorize Midstate Communications, Inc. to electronically debit my(our) account and, if necessary, to electronically credit my(our) account to correct erroneous debits to the account listed above. I (we) agree that ACH transactions I (we) authorize comply with all applicable laws.

I (we) agree that the authorized debit amount will be: The balance due on the account on the elected debit date stated above.

I (we) understand that this authorization will remain in full force and in effect until I (we) notify Midstate Communications, Inc., in writing, that I (we) wish to revoke this authorization. I (we) understand that Midstate Communications, Inc. requires a minimum of five business days prior notice to cancel this authorization.

Customer(s) Printed Name(s): _____

Customer(s) Signature(s): _____ Date: _____

Go PAPERLESS? ☐ YES ☐ NO

If yes, please go to www.midstatesd.net – Click on My Bill Pay – Sign up for Estatement. You will need your latest invoice with the account number and the amount due. Once signed up, you will need to change your invoice preference to WEB BILL ONLY. Click on SETTINGS and at the top click on GENERAL. Choose to receive “Web bill only” Once your sign up is complete, you will begin to receive a \$1.50 per month discount on your bill!