

Midstate Messenger

MIDSTATE COMMUNICATIONS COOPERATIVE

March 2026

Scholarship Opportunity Now Open



Midstate Communications is proud to be one of the member companies of the South Dakota Telecommunications Association. (SDTA). Students that will graduate from high school in the spring of 2026 are encouraged to apply for one of three SDTA scholarships starting at \$2000. A qualified applicant is planning to major in a degree/program or field of study that is useful in the industries of broadband or telecommunications, or which significantly relies on the use of broadband services and related technologies. The applicant must be attending a school in South Dakota for the fall 2026 semester. Find out more information about this scholarship on our website at: <https://web.midstatesd.net/about-us/scholarships-new/>

Important Dates

March 5 - Disconnect of all accounts with a 30-day balance

March 20 - Bills due by 12:00 PM.

March 31 - April bills are mailed out and due April 20th by 12:00 PM



**OUR
INTERNET**
will blow you away

**YOU'LL ENJOY
INCREDIBLY FAST SPEEDS**

How do you experience the speed of invisible forces? For example, you can't see wind. You can only see the movement of things, such as the hair on a friend's head, that wind picks up. It's a little like an internet connection. You can't see data rushing through fiber-optic cables, but you can see the results of that powerful speed in your home—including buffering-free streaming, effortless video conferences, and next-level gaming.

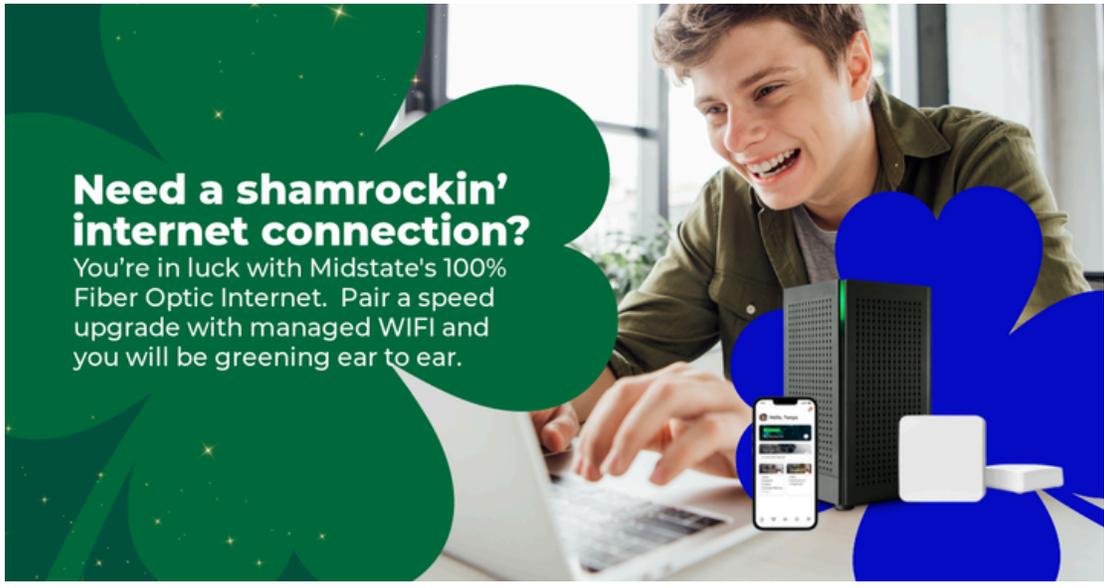
See what faster speeds will do for you!



Make no bones about it,
**CALL 811
BEFORE YOU DIG**

As a dog, I know a thing or two about digging. Sometimes I dig to hide bones or my favorite toys, and sometimes just for fun. But when people plan to dig, they must call 811 to have underground utility lines marked.

My mom and dad learned the hard way. They damaged utility lines because they didn't make that call, and service was interrupted until repairs could be made. Two working days before you put your paws on a shovel, call 811! It's FREE!



Need a shamrockin' internet connection?

You're in luck with Midstate's 100% Fiber Optic Internet. Pair a speed upgrade with managed WiFi and you will be greening ear to ear.

Even with fast fiber internet, an old router can prevent your WiFi from performing its best. Weak signals, dead zones, and slow speeds often aren't your internet—they're your router! Your fiber connection delivers high-speed internet to your home, but your WiFi router is what distributes it wirelessly—and older equipment, walls, distance, and household electronics can all weaken the signal.

Why WiFi Can Be Weak

A weak signal usually means your device is too far from the router or blocked by walls, floors, or appliances. Materials like brick, concrete, or metal can reduce WiFi strength, and everyday electronics—microwaves, baby monitors, or cordless phones—can interfere. Distance matters too; WiFi is strongest within 25–30 feet of your router.

Quick Ways to Improve Your WiFi

- Upgrade Your Router: If it's over five years old, it's time for a new one.
- Smart Placement: Keep your router central, off the floor, and away from metal or clutter.
- Reduce Interference: Move it away from microwaves, mirrors, and cordless phones.
- Check Devices: Older phones, laptops, and smart gadgets can slow your network.
- Mesh WiFi: Perfect for large or multi-story homes, providing seamless coverage.

Special March Offer: Get a FREE router plus 12 months of FREE managed WiFi—updates handled and installation done by our techs at no cost! Call or text our friendly Customer Service Representatives for more information at 605-778-6221.



TAKE CONTROL OF YOUR PHONE

CALL 1-888-382-1222 TO PUT YOUR NUMBER ON THE NATIONAL DO NOT CALL REGISTRY.

© Connective Group

The National Do Not Call Registry, managed by the Federal Trade Commission, gives you the ability to stop many unwanted sales calls by registering your home and/or mobile number. Registrations are free and do not expire. Once your phone number is on the registry for 31 days, most telemarketers should not call you. Charities, political groups, debt collectors, and survey companies are still able to call you.



WE'LL PAY
YOU \$20
TO PAY US VIA
AutoPay

CHOOSE PAPERLESS BILLING ALONG WITH AUTO BANK OR AUTO CREDIT CARD AND GET A ONE-TIME \$20 BILL CREDIT*

Now's the time to switch to Midstate Communications paperless billing, which means you'll receive your statements via email rather than "snail mail."

With auto bank or auto credit card and paperless billing, you'll have one less bill in your mailbox each month, less clutter on your kitchen counter, and receive a recurring \$1.50 credit every month on your invoice! Plus, you'll help us use less paper and save some trees.

- 1. Complete and return the auto bank or auto credit card form on the back of this sheet.**
- 2. Go to estatement.midstatesd.net to set up eBill**
- 3. Once logged in, click on SETTINGS.**
- 4. At the top click on GENERAL.**
- 5. Choose WEB BILL ONLY and we will set up your \$1.50 monthly discount and give you a one-time \$20 discount!**



**12 month eBill commitment required.*

MIDSTATE COMMUNICATIONS, INC
Customer Authorization for Direct Payment via ACH or Credit Card

Direct Payment via ACH is the transfer of funds from a consumer account for the purpose of making a payment. If you wish to have your account set up on Direct Payment from your Bank Account or Credit Card, please complete the Authorization form below and return to: Midstate Communications, Inc. PO Box 48 Kimball, SD 57355.

Name _____ Account # _____

CHECK ONE: New Payment Change Information Cancel Auto Bank/Auto Credit Card

I (we) agree that the authorized MONTHLY debit date will be as elected: 4th 10th 19th

I (we) understand that this is a recurring entry request and that debits will occur at substantially regular intervals, as chosen above, without further affirmative action by the receiver.

AUTOMATIC BANK WITHDRAWAL:

CHECK ONE: Checking Account Savings Account

Depository (Bank) Name: _____ Routing Number: _____

Name on Account: _____ Account Number: _____

Please enclose a personalized **VOIDED CHECK or an account verification letter from your financial institution containing their letterhead.*

AUTOMATIC CREDIT CARD WITHDRAWAL:

CHECK ONE: VISA MASTERCARD DISCOVER AMERICAN EXPRESS

Credit Card Number: _____ Exp. Date: _____ CVV # _____

**I agree to inform Midstate when my card expires and provide them with a new card number and updated expiration date.*

I (we) authorize Midstate Communications, Inc. to electronically debit my(our) account and, if necessary, to electronically credit my(our) account to correct erroneous debits to the account listed above. I (we) agree that ACH transactions I (we) authorize comply with all applicable laws.

I (we) agree that the authorized debit amount will be: The balance due on the account on the elected debit date stated above.

I (we) understand that this authorization will remain in full force and in effect until I (we) notify Midstate Communications, Inc., in writing, that I (we) wish to revoke this authorization. I (we) understand that Midstate Communications, Inc. requires a minimum of five business days prior notice to cancel this authorization.

Customer(s) Printed Name(s): _____

Customer(s) Signature(s): _____ Date: _____

Go PAPERLESS? YES NO

If yes, please go to www.midstatesd.net – Click on My Bill Pay – Sign up for Estatement. You will need your latest invoice with the account number and the amount due. Once signed up, you will need to change your invoice preference to WEB BILL ONLY. Click on SETTINGS and at the top click on GENERAL. Choose to receive “Web bill only” Once your sign up is complete, you will begin to receive a \$1.50 per month discount on your bill!