

Midstate Messenger

MIDSTATE COMMUNICATIONS COOPERATIVE

January 2026

Important Dates

January 1 - Offices Closed

January 5 - Disconnect of all accounts with a 30 day balance

January 19 - Offices Closed

January 20 - Bills due by 12:00 PM.

January 30 - February bills are mailed out and due February 20th by 12:00 PM

Years of Service Recognition

*Delivering the Best Technology,
Customer Experience and Value
to our members*



At Midstate Communications, delivering the best technology, customer experience, and value to our members starts with the people who show up every day to make it happen. As we wrap up the year, we're proud to recognize three team members for their years of dedicated service:

- Lantz Brennan, Plant Manager, celebrated 20 years of service
- Chad Mutziger, our General Manager/CEO, marked 25 years with Midstate
- Andrew London, Construction Coordinator, reached 5 years of service

We're grateful for the experience, consistency, and pride they bring to Midstate—and we appreciate everything they do to help make our cooperative a place we're proud to call home.



MAKE THE MOST OF YOUR CONNECTIONS

In the coming year, resolve to prioritize the connections that make your life livelier—the friends and family members who keep you smiling, the creative pursuits that bring you joy, and the adventures that open your eyes.

Your home's internet service supports these vital connections, so be sure it's ready for all the socializing, streaming, gaming, and exploring that's ahead. We offer ultra-fast and reliable internet with speeds up to 1 Gig.

**CALL/TEXT 605-778-6221 TO GET NEW
INTERNET FOR THE NEW YEAR**



Streaming doesn't have to be overwhelming. If you're curious about cutting the cord or exploring streaming options, we've put together step-by-step help to make getting started easy. Visit: <https://gostreamnow.com/midstate/> to learn more and find streaming services that fit your viewing habits.

2026 SCHOLARSHIPS NOW OPEN!



Class of 2026 Scholarship Opportunity Available

The Midstate Communications Board of Directors is excited to announce the 2026 scholarship program. This year, we will award seven \$750 scholarships to eligible members of the High School Class of 2026 who live within the Midstate Communications service area.

The application, eligibility criteria, and submission process are all available online, making it easy to apply.

Apply online at: <https://tinyurl.com/MidstateScholarship>

Midstate Communications is proud to invest in the future of our local students and communities.



Healthy Digital Habits for the New Year

The New Year is a natural time to reset habits and set intentions — including how we spend our time on screens. After sleep and a full workday, most adults are left with only a few hours to relax, connect, and recharge. Yet for many of us, nearly five of those hours are spent on our phones.

Screens play an important role in our daily lives, from work and school to staying connected with family and friends. But becoming more aware of how often we reach for our devices can be a powerful first step toward a healthier balance. The goal isn't to eliminate screen time, but to use it more intentionally.

Small, realistic changes tend to stick best. Try cutting back 15–30 minutes a day, scheduling regular screen breaks, or creating phone-free moments during meals, before bed, or during family time. Built-in screen time tools on phones and computers can help you track usage and set limits,

while weekly check-ins can keep you motivated.

Midstate's CommandIQ app can help you develop good habits while giving your mind a break. Celebrating small wins along the way can help turn these changes into lasting habits.

At Midstate Communications, we believe your internet should support your life, not compete for your attention. Tools like Midstate's CommandIQ app can help households set device limits, schedule offline time, and build healthier digital routines in the New Year.

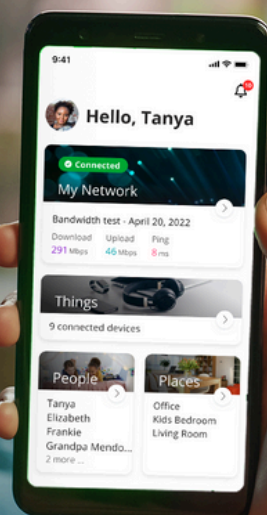
You don't need a full digital reset to see results. A few simple changes can free up more time for what matters most and help you start the year feeling more balanced — both on screen and off.

Call or text our office to get started this New Year.

REAL NETWORK CONTROL. IN REAL TIME.

CommandIQ®

Call/Text 605.778.6221





WE'LL PAY
YOU \$20
TO PAY US VIA
AutoPay

CHOOSE PAPERLESS BILLING ALONG WITH AUTO BANK OR AUTO CREDIT CARD AND GET A ONE-TIME \$20 BILL CREDIT*

Now's the time to switch to Midstate Communications paperless billing, which means you'll receive your statements via email rather than "snail mail."

With auto bank or auto credit card and paperless billing, you'll have one less bill in your mailbox each month, less clutter on your kitchen counter, and receive a recurring \$1.50 credit every month on your invoice! Plus, you'll help us use less paper and save some trees.

- 1. Complete and return the auto bank or auto credit card form on the back of this sheet.**
- 2. Go to estatement.midstatesd.net to set up eBill**
- 3. Once logged in, click on SETTINGS.**
- 4. At the top click on GENERAL.**
- 5. Choose WEB BILL ONLY and we will set up your \$1.50 monthly discount and give you a one-time \$20 discount!**



**12 month eBill commitment required.*

MIDSTATE COMMUNICATIONS, INC
Customer Authorization for Direct Payment via ACH or Credit Card

Direct Payment via ACH is the transfer of funds from a consumer account for the purpose of making a payment. If you wish to have your account set up on Direct Payment from your Bank Account or Credit Card, please complete the Authorization form below and return to: Midstate Communications, Inc. PO Box 48 Kimball, SD 57355.

Name _____ Account # _____

CHECK ONE: ☐ New Payment ☐ Change Information ☐ Cancel Auto Bank/Auto Credit Card

I (we) agree that the authorized MONTHLY debit date will be as elected: ☐ 4th ☐ 10th ☐ 19th

I(we) understand that this is a recurring entry request and that debits will occur at substantially regular intervals, as chosen above, without further affirmative action by the receiver.

AUTOMATIC BANK WITHDRAWAL:

CHECK ONE: ☐ Checking Account ☐ Savings Account

Depository (Bank) Name: _____ Routing Number: _____

Name on Account: _____ Account Number: _____

Please enclose a personalized **VOIDED CHECK or an account verification letter from your financial institution containing their letterhead.*

AUTOMATIC CREDIT CARD WITHDRAWAL:

CHECK ONE: ☐ VISA ☐ MASTERCARD ☐ DISCOVER ☐ AMERICAN EXPRESS

Credit Card Number: _____ Exp. Date: _____ CVV # _____

**I agree to inform Midstate when my card expires and provide them with a new card number and updated expiration date.*

I (we) authorize Midstate Communications, Inc. to electronically debit my(our) account and, if necessary, to electronically credit my(our) account to correct erroneous debits to the account listed above. I(we) agree that ACH transactions I (we) authorize comply with all applicable laws.

I(we) agree that the authorized debit amount will be: The balance due on the account on the elected debit date stated above.

I (we) understand that this authorization will remain in full force and in effect until I (we) notify Midstate Communications, Inc., in writing, that I (we) wish to revoke this authorization. I (we) understand that Midstate Communications, Inc. requires a minimum of five business days prior notice to cancel this authorization.

Customer(s) Printed Name(s): _____

Customer(s) Signature(s): _____ Date: _____

Go PAPERLESS? ☐ YES ☐ NO

If yes, please go to www.midstatesd.net – Click on My Bill Pay – Sign up for Estatement. You will need your latest invoice with the account number and the amount due. Once signed up, you will need to change your invoice preference to WEB BILL ONLY. Click on SETTINGS and at the top click on GENERAL. Choose to receive “Web bill only” Once your sign up is complete, you will begin to receive a \$1.50 per month discount on your bill!