

April 2024

# The Messenger

120 E. FIRST/PO BOX 48, KIMBALL, SD 57355-0048  
605.778.6221 WWW.MIDSTATESD.NET



## CALENDAR

**April 5**

Disconnect of all accounts with a 30 day balance.

**April 20**

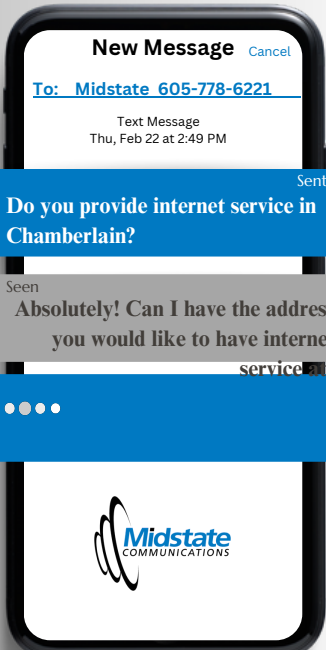
Bills due by 12:00 PM  
Overdue notices mailed out

**April 30**

May bills are mailed out and due May 20th.

**Text Us At  
605-778-6221**

Exciting News! The same number you use to call on our staff you can now text to as well! We look forward to chatting with you about your questions and concerns. We hope to chat with you soon!



## BUILDING UP & DIGGING DOWN

### The Crucial Role of Fiber Internet in Construction



If you've driven past Chamberlain on I-90 lately, you might have noticed the expanding Smokey Groves subdivision near Chamberlain School and Sanford Medical Center. This exciting development, offering 42 residential homes and 12 commercial lots, emerged in the spring of 2022 when many communities were experiencing housing shortages.

To sweeten the deal, prospective homeowners were offered free building lots. Recognizing the growing community's needs, Midstate Communications promptly laid down a fiber optic line in late 2022, ensuring fast internet access for residents and businesses alike.

As Smokey Groves continues to flourish, Midstate Communications remains committed to keeping everyone connected with top-notch internet services. If you're planning a construction project in 2024, reach out to us to join our spring/summer plow list for fiber optic lines. And remember, always dial SD One Call at 8-1-1 before digging to avoid any mishaps with underground lines.



**Know what's below.  
811 before you dig.**





# Scholarships Available

Applications are now being accepted for the 2024 South Dakota Telecommunications Association (SDTA) Scholarship program. Three scholarships for \$2,000 each will be awarded. These scholarships are available to those majoring in a degree/program or field of study that's useful in the telecommunications/broadband industry or relies significantly on the use of broadband services and related technologies.

More details and the application form - due June 14th, 2024 - can be found on Midstate's scholarship website page at: <https://web.midstatesd.net/about-us/scholarships-new/>

## Senior Discount Available



Staying connected is important, whether you are touching base with family or connecting with a medical professional. We want to make sure our seniors have easy access to high-speed internet at an affordable price.

If you are age 65 and older you can enjoy a 10% discount on your internet service every month. Whether you're browsing, streaming, or keeping in touch with loved ones, we've got you covered. Interested? Give us a call at 605-778-6221 and let's keep you connected!

## eBill Mobile App

**PAYMENTS ON THE GO**

**1** Download The eBill Mobile App



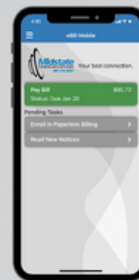
**2** Enter Your Zip Code

**3** Enter Your Account Information Or Register If New To Midstate Bill Pay

**4** View Your Account Pay Online



**5** View Your Invoice Use The Directory View Payment History Read Midstate News



Sign up for Auto Credit Card AND Paperless billing and receive a one time \$20 credit and \$1.50 off monthly!!

Stream some tunes  
Dim the lights  
It's time for  
Outdoor Wi-Fi

Vibes



Take your entertainment and Wi-Fi outside with

## Backyard Patio Wi-Fi

Get ready to take your connectivity outdoors! With our new outdoor blast, you can extend your Wi-Fi seamlessly to your backyard, perfect for those upcoming spring and summer gatherings. Stay connected to your favorite tunes, movies, and more with ease. Plus, manage it all with our FREE CommandIQ app!



Built for extremes  
-22f to 140f



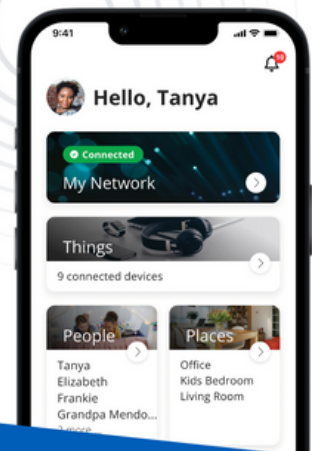
Roam free  
inside and out

**Wi-Fi  
6**

Easily add outdoor Wi-Fi  
without complex wiring



Get more  
coverage outside



Get Outdoor Wi-Fi starting at \$9.00/mo.

## It's time to Wi-Fi outside

Outdoor Wi-Fi changes the game by providing fast and stable Internet to your outdoor space. GigaPro u4hm is perfect for outdoor parties, working outside the house, or connecting outdoor wireless cameras and speakers. Now you have Wi-Fi suited for outside the home, business and even the farm.

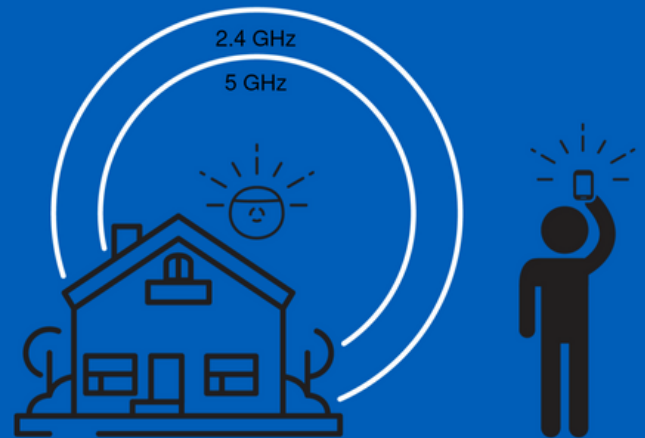


## Weatherproof. Even in the harshest environments.

Built to withstand temperatures from -22°F to 140°F, the hardened IP65 enclosure prevents dust and water penetration. The GigaSpire can even resist a direct lightning strike, perfect for outbuildings, barns, patios, and more.

## Wide Range. Open Range. Free Range.

Get optimal coverage for outdoor areas with simultaneous tri-band 2.4 GHz, 5 GHz operation and dynamic beamforming in all spectrums.



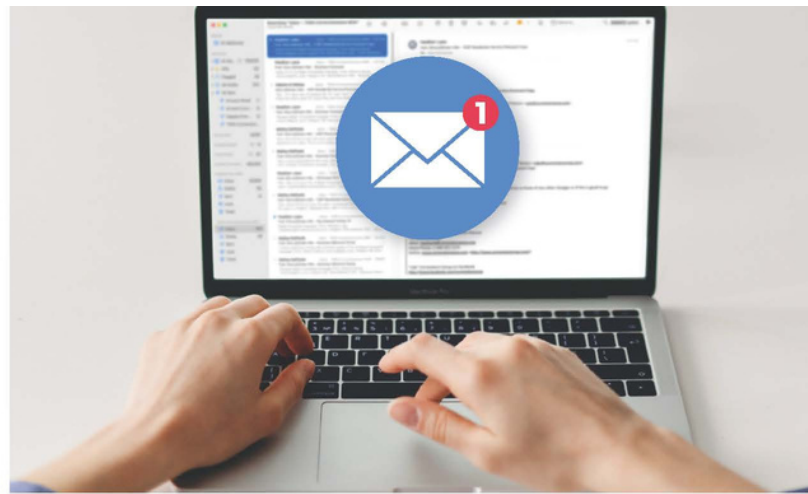
### LAN/WAN Interface

- Wired: 10/100/1000 BASE-TX Ethernet Port, RJ-45 connector
- Wireless: 2x2 2.4 GHz, 2x2 5 GHz internal antennas
- LAN Data/IPTV: Single 10/100/1000 BASE-T Ethernet port, RJ 45 connectors
- Power: 2-pin barrel connector

### Wireless

- 2.4 GHz 802.11 b/g/n/ac/ax
- 2x2 UL/DL MU-MIMO
- 5 GHz 802.11 a/n/ac/ax
- 2x2 UL/DL MU-MIMO, Explicit high-power, dynamic beamforming
- 2.4 GHz, 5 GHz simultaneous
- DCM, TWT, extended GI
- Auto channel selecting and interference detection
- Wireless Security: Wi-Fi protected access (WPA/WPA2/ WPA2) WEP, MAC address filtering
- Wi-Fi multimedia (WMM)
- 802.11k, 802.11v, 802.11r
- WPS push button
- Wi-Fi multimedia (WMM)





# GO FROM MAILBOX TO INBOX WITH **PAPERLESS BILLING & AUTOMATIC PAYMENT**

## **CHOOSE PAPERLESS BILLING ALONG WITH AUTO BANK OR AUTO CREDIT CARD AND GET A ONE-TIME \$20 BILL CREDIT\***

Now's the time to switch to Midstate Communications paperless billing, which means you'll receive your statements via email rather than "snail mail."

With auto bank or auto credit card and paperless billing, you'll have one less bill in your mailbox each month, less clutter on your kitchen counter, and receive a recurring \$1.50 credit every month on your invoice! Plus, you'll help us use less paper and save some trees.

1. Complete and return the auto bank or auto credit card form on the back of this sheet.
2. Go to <https://estatement.midstatesd.net> to set up eBill
3. Once logged in, click on SETTINGS.
4. At the top click on GENERAL.
5. Choose WEB BILL ONLY and we will set up your \$1.50 monthly discount and give you a one-time \$20 discount!



*\*12 month eBill commitment required.*

**MIDSTATE COMMUNICATIONS, INC**  
**Customer Authorization for Direct Payment via ACH or Credit Card**

Direct Payment via ACH is the transfer of funds from a consumer account for the purpose of making a payment. If you wish to have your account set up on Direct Payment from your Bank Account or Credit Card, please complete the Authorization form below and return to: Midstate Communications, Inc. PO Box 48 Kimball, SD 57355.

Name \_\_\_\_\_ Account # \_\_\_\_\_

CHECK ONE:     New Payment     Change Information     Cancel Auto Bank/Auto Credit Card

I (we) agree that the authorized MONTHLY debit date will be as elected:    4<sup>th</sup>     10<sup>th</sup>     19<sup>th</sup>

I (we) understand that this is a recurring entry request and that debits will occur at substantially regular intervals, as chosen above, without further affirmative action by the receiver.

**AUTOMATIC BANK WITHDRAWAL:**

CHECK ONE:     Checking Account     Savings Account

Depository (Bank) Name: \_\_\_\_\_ Routing Number: \_\_\_\_\_

Name on Account: \_\_\_\_\_ Account Number: \_\_\_\_\_

*\*Please enclose a personalized **VOIDED CHECK** or an account verification letter from your financial institution containing their letterhead.*

**AUTOMATIC CREDIT CARD WITHDRAWAL:**

CHECK ONE:     VISA     MASTERCARD     DISCOVER     AMERICAN EXPRESS

Credit Card Number: \_\_\_\_\_ Exp. Date: \_\_\_\_\_ CVV # \_\_\_\_\_

*\*I agree to inform Midstate when my card expires and provide them with a new card number and updated expiration date.*

I (we) authorize Midstate Communications, Inc. to electronically debit my(our) account and, if necessary, to electronically credit my(our) account to correct erroneous debits to the account listed above. I (we) agree that ACH transactions I (we) authorize comply with all applicable laws.

I (we) agree that the authorized debit amount will be: The balance due on the account on the elected debit date stated above.

I (we) understand that this authorization will remain in full force and in effect until I (we) notify Midstate Communications, Inc., in writing, that I (we) wish to revoke this authorization. I (we) understand that Midstate Communications, Inc. requires a minimum of five business days prior notice to cancel this authorization.

Customer(s) Printed Name(s): \_\_\_\_\_

Customer(s) Signature(s): \_\_\_\_\_ Date: \_\_\_\_\_

Go PAPERLESS?    YES     NO

If yes, please go to [www.midstatesd.net](http://www.midstatesd.net) – Click on My Bill Pay – Sign up for Estatement. You will need your latest invoice with the account number and the amount due. Once signed up, you will need to change your invoice preference to WEB BILL ONLY. Click on SETTINGS and at the top click on GENERAL. Choose to receive “Web bill only” Once your sign up is complete, you will begin to receive a \$1.50 per month discount on your bill!